

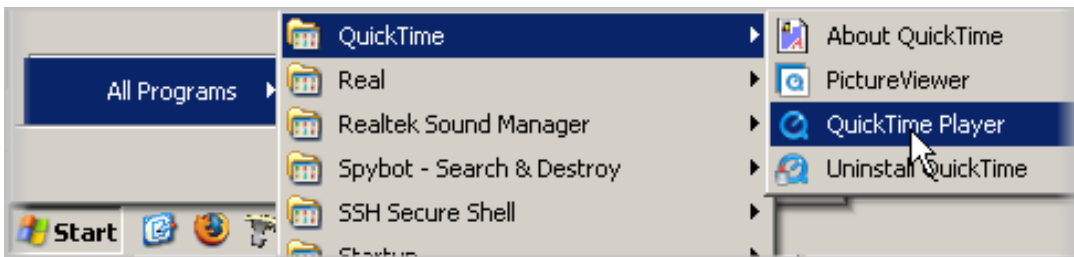
QuickTime Browser Integration Work-Around

Typically, documents are scanned as TIF or TIFF (Tagged Image File Format), which provide special features that usual image formats (BMP, JPEG, etc.) do not have. Users trying to open documents in these formats (e.g., Search Committee members) may experience problems when trying to view or print them.

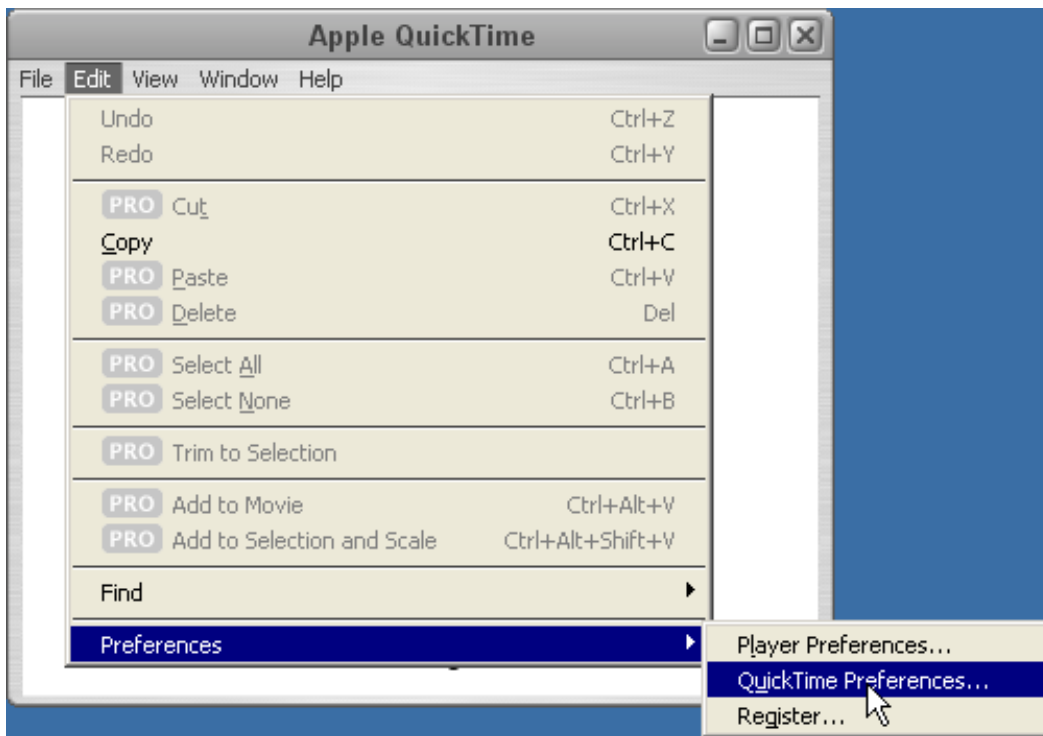
For example, a common problem is that only one page of the scan is displayed or the document cannot be printed. We have found that when the QuickTime application is installed, it tries to take over as the default media-viewer, and when trying to open the document in an Internet browser (e.g., Internet Explorer or Firefox), it does not display the entire contents of the document.

The following steps will help solve these problems caused by QuickTime in Windows XP.

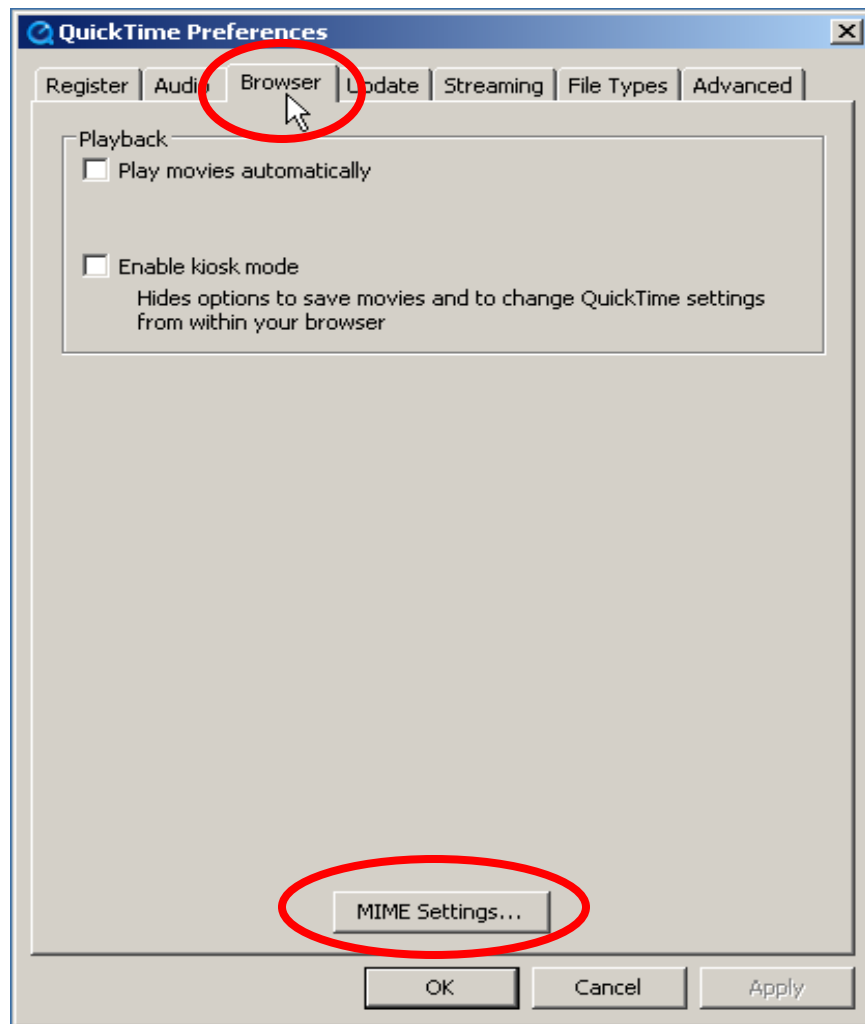
1. Close all Internet Explorer and/or Firefox windows.
Open QuickTime by clicking on **Start** → **All Programs** → **QuickTime** → **QuickTime Player**



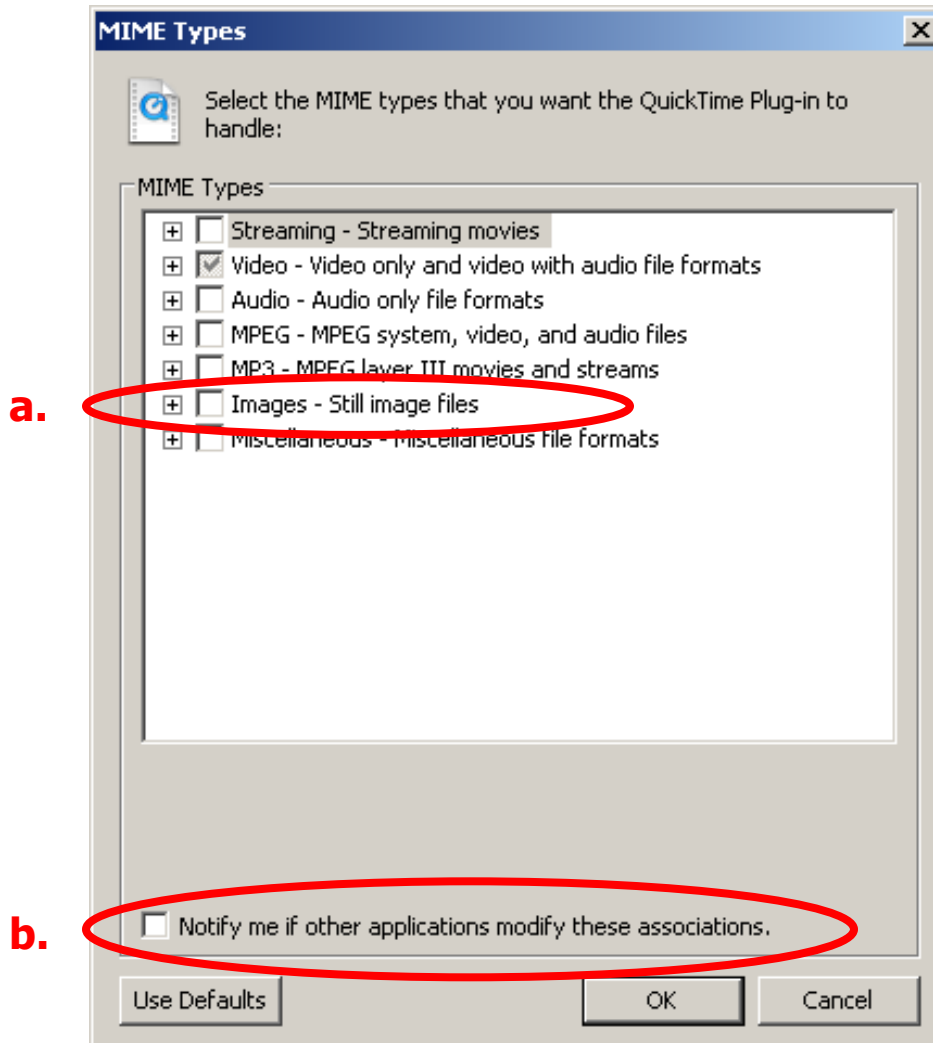
2. In QuickTime, click on **Edit** → **Preferences** → **QuickTime Preferences...**



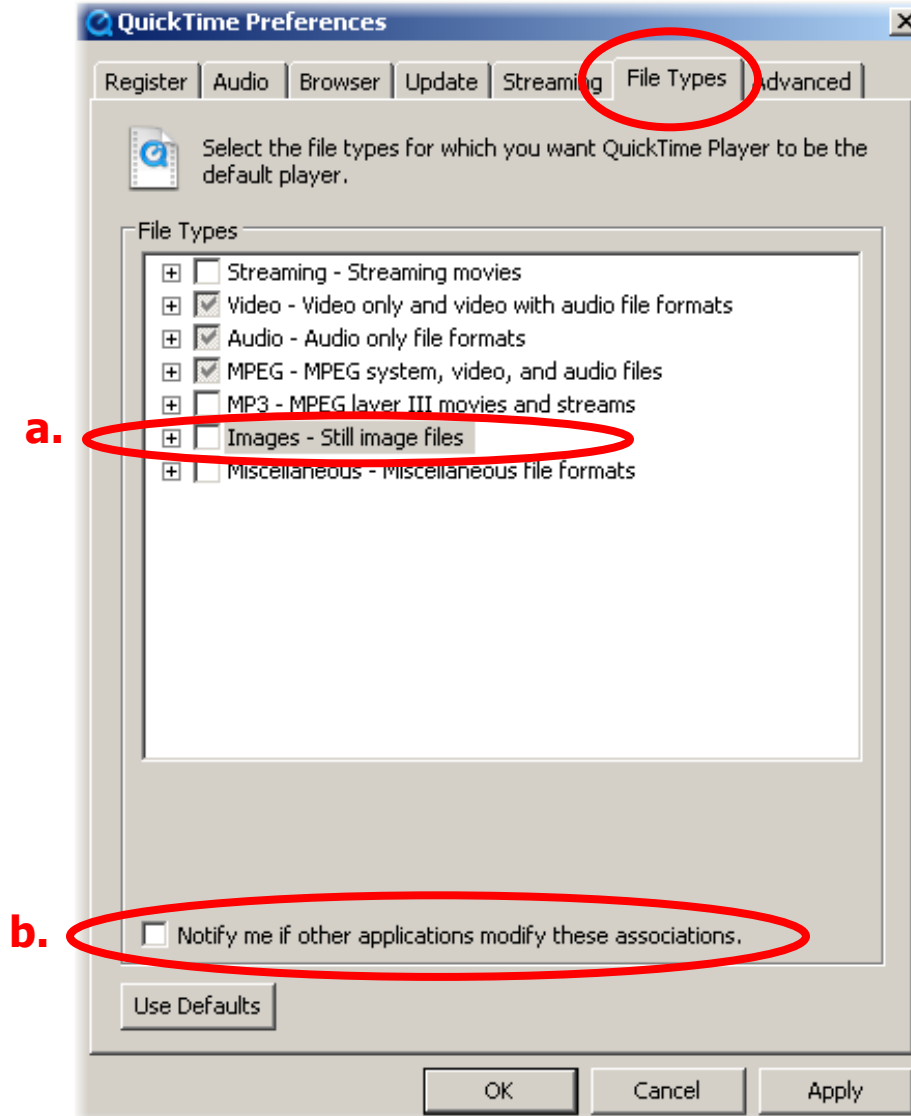
3. Click on the **Browser** tab, and then click the **MIME Settings...** button



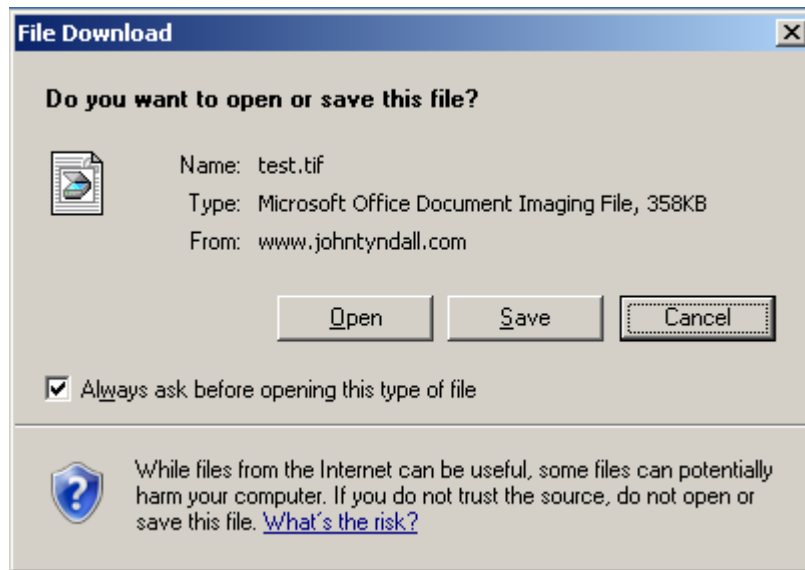
4. You will see a list of different multimedia types (e.g., Audio, Video, Images, etc.).
 - a. Click the checkbox next to **Images – Still image files** until the box is clear
 - b. Uncheck the **Notify me if other applications modify these associations** checkbox
 - c. Click **OK**



5. Click on the **File Types** tab. Again, you will a list of multimedia types.
- a. Click the checkbox next to **Images – Still image files** until the box is clear
 - b. Uncheck the **Notify me if other applications modify these associations** checkbox
 - c. Click **OK**



6. Open your browser (e.g., Internet Explorer, Firefox, etc.) and try to open the document again. You should then receive the following prompt:



7. Click on **Open** if you wish to quickly glance over or print the document. Click on **Save** to store the document on your computer.

From now on, you should not have a problem opening these documents. Note that TIF/TIFF's are simply image files and can open with any image viewer that can read TIFFs. The default on most Penn State Harrisburg computers is either **Windows Picture and Fax Viewer** or **Microsoft Office Document Imaging**, which are capable viewers.

If you experience any problems with any of the above steps, or if you still cannot open or save the document, please call the IIT Help Desk at x6188.

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